Warranty Insights

Inclusions:

i. Warranty will be activated on the 11th day from the date of delivery or on completion of tenure of return policy whichever is later.

ii. ZurePro Warranty on Refurbished laptops will be a carry in warranty.

iii. Service related to warranty can be availed at any location in India

iv. ZurePro Warranty is Limited Hardware Warranty which shall be applicable only to automatic hardware failure during normal and proper usage.

v. Warranty shall only be applicable to the Laptops which are certified by ZurePro Post Inspection based on the Inspection Matrix at a pre-sales level.

vi. All components that are ZurePro Service Center repaired or replaced will be under warranty for two months or for the remainder of the warranty period, whichever is applicable.

vii. If the Product fails during normal and proper use within the Warranty Period, ZurePro will repair or replace the defective parts of the Product, or the Product itself, with new or reconditioned parts or products that are functionally equivalent or superior to those originally supplied based on the policies of the ZurePro abide to.

Exclusions:

i. Warranty does not include failure caused by improper installation, operation, cleaning or maintenance, accident, damage, misuse, abuse, non-Manufacturer modifications to the product, any software programs, normal wear and tear or any other event.

ii. The serial number of the Product or components has been altered, cancelled or removed.

iii. The warranty seals have been broken or altered

iv. Obsolescence.

v. Battery & Charging adapter.

vi. Damage to the Product caused by war, terrorism, fire, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, and use under abnormal conditions.

vii. Damage to the Product caused by an external electrical fault or any accident.

viii. Repair without notifying ZurePro.

Note: **Claim helpline No: 08080443352 email: claims@zurepro.com . All the claims shall be notified to ZP for better support.**